DATASHEET

SUPPLIER ONLINE

Proactively manage your supplier engagement

Onboard Faster. Reduce Risk. Stay Compliant.

What is Supplier Online?

Supplier Online is a SaaS platform that helps organisations manage supplier and vendor risk, onboarding, and compliance in one integrated solution for SAP.

Why Procurement Teams Prefer Supplier Online

Supplier Online addresses your most pressing supplier engagement and risk management challenges with a powerful, easy-to-use solution:

- **Easy-to-Use Interface:** Quick supplier adoption with minimal training.
- **Artificial Intelligence:** AI automates certificate checks and response evaluation.
- **Secure, Branded Portal:** Seamless, branded login for both your staff and suppliers.
- **Flexible Risk & Compliance Management:** Customizable tools for risk, compliance, and sustainability.
- **ESG Assessment:** Future-proof supplier relationships with built-in ESG tools.

Supplier Risk Assessment

- Define assessment criteria
- Create custom questionnaires
- Evaluate and score responses

Supplier Onboarding

- Collect information digitally
- Automate workflow approvals
- Integrate suppliers in SAP

Self-Service

- Update bank details & contacts
- View invoices and POs
- Raise and respond to queries

Certificate Compliance

- Collect required certifications
- Monitor expiry dates
- Automate renewals & blocks

- **Real-Time Reporting:** Instant insights into risk, compliance, and supplier performance.
- **Streamlined Onboarding:** Fast, automated supplier approvals.
- **Automated Renewals:** Simplify certificate and contract renewal processes.
- **Self-Service Portal:** Suppliers manage their own data, reducing admin work.

- **Seamless SAP Integration:** Smooth supplier data management within SAP.

These features combine to provide a comprehensive, efficient, and secure supplier and vendor management system that helps companies save time, reduce risk, and improve supplier relationships.

COMMON SUPPLIER MANAGEMENT CHALLENGES

CHALLENGE	SUPPLIER ONLINE	CHALLENGE	SUPPLIER ONLINE
Manual Supplier Onboarding using static forms	Streamlines onboarding with a guided, online AI-assisted data entry process in a secure Supplier Portal, reducing manual input and enhancing process efficiency.	Poor compliance with missing or invalid/outdated certificates	Automates the management and renewal of certificates, ensuring compliance and up-to-date documentation with easy tracking and reporting capabilities.
Inconsistent and delayed offline risk assessments	Integrates real-time, automated risk assessments within the onboarding process, ensuring assessments are completed and reviewed before onboarding decisions.	Manual request for new certificates by email	Configures automatic notifications and requests for certificate updates within Supplier Online, streamlining the process and reducing manual email correspondence.
Slow and time-consuming onboarding process	Utilises automated workflow management to speed up the onboarding process, making onboarding more efficient and consistent.	Only peripheral sustainability and ESG evaluations	Incorporates comprehensive sustainability and ESG evaluations into the risk assessment process, with detailed data collection and reporting to align with broader sustainability goals.
Email-only correspondence with no visibility of progress	Offers a workflow-driven process with visibility of progress and status updates directly in Supplier Online, eliminating the need for email-only interactions.	High number of supplier queries regarding invoice status	Provides suppliers and vendors with self-service capabilities to view invoices, purchase orders, payment statuses, and related details, reducing queries and improving transparency.
Manual re-keying of data due to lack of API integration	Provides full suite of APIs to support seamless integration with ERP systems, reducing manual re-keying and enhancing data accuracy and efficiency. Pre Integrated to SAP.	Controlling updates to bank accounts and other sensitive master data	Secure vendor self-service with integrated alerting, confirmations and supporting documentation.

10 REASONS TO REQUEST A DEMO OF SUPPLIER ONLINE

1. Your supplier onboarding process is too slow and inefficient, creating delays and frustration.

2. Your current system doesn't effectively manage supplier risk and compliance, leaving gaps in oversight.

3. Renewing and tracking supplier certificates is a challenge, increasing the risk of non-compliance.

4. Manual risk assessments are slowing down critical business decisions.

5. Sustainability and ESG considerations are difficult to integrate into supplier evaluations.

6. Vendor queries about invoices and payments are overwhelming your administrative team.

7. Relying on emails and manual correspondence is causing communication breakdowns with suppliers.

8. Lack of transparency in supplier task progress and document submissions, leads to inefficiencies.

9. Your current system lacks real-time analytics and reporting, making decision-making harder.

10. Re-keying supplier data is causing errors and inefficiencies, adding unnecessary workload.

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